### Your summary of benefits



Anthem® Blue Cross

Your Plan: Mizuho OSI – Custom Anthem Prudent Buyer PPO Exclusive Classic 250/10/10

Your Network: Prudent Buyer PPO

Visits with Virtual Care-Only Providers	Cost through our mobile app and website	
Primary Care, and medical services for urgent/acute care	No charge	
Mental Health & Substance Use Disorder Services	vices No charge	
Specialist care	\$10 copay per visit	

Covered Medical Benefits	Cost if you use an In- Network Provider	Cost if you use an Out-of-Network Provider
Overall Deductible	\$250 person / \$500 family	\$500 person / \$1,000 family
Overall Out-of-Pocket Limit	\$1,000 person / \$2,000 family	\$2,000 person / \$4,000 family

The family deductible and out-of-pocket limit are embedded, meaning the cost shares of one family member will be applied to the per person deductible and per person out-of-pocket limit; in addition, amounts for all covered family members apply to both the family deductible and family out-of-pocket limit. No one member will pay more than the per person deductible or per person out-of-pocket limit.

All medical and prescription drug deductibles, copayments and coinsurance apply to the out-of-pocket limit.

In-Network and Out-of-Network out-of-pocket limit amounts are separate and do not accumulate toward each other.

Doctor Visits (virtual and office) You are encouraged to select a Primary Care Physician (PCP).

Primary Care (PCP) and Mental Health and Substance Use Disorder Services virtual and office	\$10 copay per visit	50% coinsurance after medical deductible is met
Specialist Care virtual and office	\$10 copay per visit	50% coinsurance after medical deductible is met
Other Practitioner Visits		
Maternity services		
Prenatal and Postnatal care	\$10 copay per visit	50% coinsurance after medical deductible is

met

Covered Medical Benefits	Cost if you use an In- Network Provider	Cost if you use an Out-of-Network Provider
Delivery	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Retail Health Clinic for routine care and treatment of common illnesses; usually found in major pharmacies or retail stores.	\$10 copay per visit	50% coinsurance after medical deductible is met
Manipulation Therapy Coverage is limited to 30 visits per benefit period.	\$10 copay per visit	50% coinsurance after medical deductible is met
Acupuncture Coverage is limited to 20 visits per benefit period.	\$10 copay per visit	50% coinsurance after medical deductible is met
Other Services in an Office		
Allergy Testing	No charge	50% coinsurance after medical deductible is met
Prescription Drugs Dispensed in the office Maximum of \$250 member cost share per drug.	30% coinsurance after deductible is met	50% coinsurance after medical deductible is met
Surgery	\$10 copay per surgery	50% coinsurance after medical deductible is met
Preventive care / screenings / immunizations	No charge	50% coinsurance after medical deductible is met
Preventive Care for Chronic Conditions per IRS guidelines	No charge	50% coinsurance after medical deductible is met
Diagnostic Services		
Lab		
Office	No charge	50% coinsurance after medical deductible is met
Freestanding Lab	No charge	50% coinsurance after medical deductible is met
Outpatient Hospital	No charge	50% coinsurance after medical deductible is met

Covered Medical Benefits	Cost if you use an In- Network Provider	Cost if you use an Out-of-Network Provider
X-Ray		
Office	No charge	50% coinsurance after medical deductible is met
Freestanding Radiology Center	No charge	50% coinsurance after medical deductible is met
Outpatient Hospital	No charge	50% coinsurance after medical deductible is met
Advanced Diagnostic Imaging for example: MRI, PET and CAT scans		
Office	\$125 copay per visit	50% coinsurance after medical deductible is met
Freestanding Radiology Center	\$125 copay per visit	50% coinsurance after medical deductible is met
Outpatient Hospital	\$125 copay per visit	50% coinsurance after medical deductible is met
Emergency and Urgent Care		
<b>Urgent Care</b> includes doctor services. Additional charges may apply depending on the care provided.	\$10 copay per visit	50% coinsurance after medical deductible is met
Emergency Room Facility Services Your copay will be waived if admitted.	\$200 copay per visit and then 10% coinsurance after medical deductible is met	Covered as In-Network
Emergency Room Doctor and Other Services	No charge	Covered as In-Network
Ambulance	\$150 copay per trip	Covered as In-Network
Outpatient Mental Health and Substance Use Disorder Services at a Facility		
Facility Fees	No charge	50% coinsurance after medical deductible is met

Doctor Services	No charge	50% coinsurance after medical deductible is met
Covered Medical Benefits	Cost if you use an In- Network Provider	Cost if you use an Out-of-Network Provider
Outpatient Surgery		
Facility Fees		
Hospital	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Ambulatory Surgical Center	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Physician and other services including surgeon fees		
Hospital	No charge	50% coinsurance after medical deductible is met
Hospital (Including Maternity, Mental Health and Substance Use		
Disorder Services)  If readmitted within 72 hours for the same condition, no additional facility copay is required. If transferred between facilities, only one copay will apply. Member is responsible for an additional \$500 copay if prior authorization is not obtained from Anthem for non-emergency Inpatient admissions to Out-of-Network Providers. Anthem's maximum payment is up to \$1,000 per day for non-emergency Inpatient admissions to Out-of-Network Providers.		
Facility Fees	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Physician and other services including surgeon fees	No charge	50% coinsurance after medical deductible is met
Home Health Care Coverage is limited to 100 visits per benefit period.	\$10 copay per visit	50% coinsurance after medical deductible is met
Rehabilitation and Habilitation services including physical, occupational and speech therapies.		
Office	\$10 copay per visit	50% coinsurance after medical deductible is met

Cost if you use an In- Network Provider	Cost if you use an
	Out-of-Network Provider
\$10 copay per visit	50% coinsurance after medical deductible is met
\$10 copay per visit	50% coinsurance after medical deductible is met
\$10 copay per visit	50% coinsurance after medical deductible is met
\$10 copay per visit	50% coinsurance after medical deductible is met
No charge	50% coinsurance after medical deductible is met
No charge	50% coinsurance after medical deductible is met
20% coinsurance	50% coinsurance after medical deductible is met
No charge	50% coinsurance after medical deductible is met
Cost if you use an In- Network Pharmacv	Cost if you use an Out-of-Network Pharmacy
Not applicable	Not applicable
Combined with In- Network medical out- of-pocket limit	Combined with Out-of- Network medical out- of-pocket limit
	\$10 copay per visit  \$10 copay per visit  \$10 copay per visit  No charge  No charge  Cost if you use an In-Network Pharmacv  Not applicable  Combined with In-Network medical out-

Prescription Drug Coverage
Network: Base Network
Drug List: CA Essential DMHC Drugs not included on the CA Essential DMHC drug list will not be covered.

Day Supply Limits:
Retail Pharmacy 30 day supply (cost shares noted below)

Retail 90 Pharmacy 90 day supply (3 times the 30 day supply cost share(s) charged at In-Network Retail Pharmacies noted		
Covered Prescription Drug Benefits	Cost if you use an In- Network Pharmacv	Cost if you use an Out-of-Network Pharmacy
below applies).  Home Delivery Pharmacy 90 day supply (maximum cost shares noted below). Maintenance medications are available through our home delivery pharmacy. You will need to call us on the number on your ID card to sign up when you first use the service.  Specialty Pharmacy 30 day supply (cost shares noted below for retail and home delivery apply). We may require certain drugs with special handling, provider coordination or patient education be filled by our designated specialty pharmacy.		
Tier 1b - Typically Generic	\$10 copay per prescription (retail) and \$20 copay per prescription (home delivery)	50% coinsurance up to \$250 per prescription (retail) and Not covered (home delivery)
Tier 2 - Typically Preferred Brand	\$25 copay per prescription (retail) and \$50 copay per prescription (home delivery)	50% coinsurance up to \$250 per prescription (retail) and Not covered (home delivery)
Tier 3 - Typically Non-Preferred Brand	\$40 copay per prescription (retail) and \$80 copay per prescription (home delivery)	50% coinsurance up to \$250 per prescription (retail) and Not covered (home delivery)
Tier 4 - Typically Specialty (brand and generic)	30% coinsurance up to \$200 per prescription (retail) and 30% coinsurance up to \$400 per prescription (home delivery)	50% coinsurance up to \$250 per prescription (retail) and Not covered (home delivery)
Covered Vision Benefits	Cost if you use an In- Network Provider	Cost if you use an Out-of-Network Provider
This is a brief outline of your vision coverage. To receive the In-Network benefit, you must use a Blue View Vision Provider. Only children's vision services count towards your out-of-pocket limit.		
Children's Vision exam (up to age 19) Limited to 1 exam per benefit period.	No charge	\$0 copayment up to plan's Maximum Allowed Amount
Adult Vision exam (age 19 and older) Limited to 1 exam per benefit period.	No charge	Reimbursed Up to \$42

#### Notes:

- If you have an office visit with your Primary Care Physician, Specialist or Urgent Care at an Outpatient Facility (e.g., Hospital or Ambulatory Surgical Facility), benefits for Covered Services will be paid under "Outpatient Facility Services".
- Costs may vary by the site of service. Other cost shares may apply depending on services provided. Check your Certificate of Coverage for details.
- The limits for physical, occupational, and speech therapy, if any apply to this plan, will not apply if you get care as part
  of the Mental Health and Substance Use Disorder benefit.
- Outpatient Facility tests and treatments are limited to \$350 per admission for Out-of-Network Providers. Includes: Diagnostic Services; X-ray; Surgery; Rehabilitation; Habilitation; Cardiac Therapy; Surgery at Ambulatory Surgical Centers.
- Advanced Diagnostic Imaging is limited to \$800 per service for Out-of-Network Providers.
- Coverage includes standard fertility preservation services as a basic healthcare service including but are not limited to, injections, cryopreservation and storage for both male and female members when a medically necessary treatment may cause introgenic infertility. Member cost share for fertility preservation services is based on provider type and service rendered.
- The representations of benefits in this document are subject to California Department of Managed Health Care (DMHC) approval and are subject to change.

This summary of benefits is a brief outline of coverage, designed to help you with the selection process. This summary does not reflect each and every benefit, exclusion and limitation which may apply to the coverage. For more details, important limitations and exclusions, please review the formal Evidence of Coverage (EOC). If there is a difference between this summary and the Evidence of Coverage (EOC), the Evidence of Coverage (EOC), will prevail.

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Questions: (855) 333-5730 or visit us at www.anthem.com/ca

## Your summary of benefits



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#### Get help in your language



#### **Language Assistance Services**

Curious to know what all this says? We would be too. Here's the English version: IMPORTANT: Can you read this letter? If not, we can have somebody help you read it. You may also be able to get this letter written in your language. For free help, please call right away at 1-888-254-2721. (TTY/TDD: 711)

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the customer service telephone number on the back of your ID card.

#### Spanish

IMPORTANTE: ¿Puede leer esta carta? De lo contrario, podemos hacer que alguien lo ayude a leerla. También puede recibir esta carta escrita en su idioma. Para obtener ayuda gratuita, llame de inmediato al 1-888-254-2721. (TTY/TDD: 711)

#### Arabic

مهم: هل يمكنك قراءة هذه الرسالة؟ إذا لم تستطع، فيمكننا الاستعانة بشخص ما ليساعدك على قراءتها. كما يمكنك أيضًا الحصول على هذا الخطاب مكتوبًا بلغتك. للحصول على المساعدة المجانية، يُرجى الاتصال فورًا بالرقم2721-258-1 (TTY/TDD:711).

#### Armenian

ՈՒՇԱԴՐՈՒԹՅՈՒՆ. Կարողանո՞ւմ եք ընթերցել այս նամակը։ Եթե ոչ, մենք կարող ենք տրամադրել ինչ-որ մեկին, ով կօգնի Ձեզ՝ կարդալ այն։ Կարող ենք նաև այս նամակը Ձեզ գրավոր տարբերակով տրամադրել։ Անվձար օգնություն ստանալու համար կարող եք անհապաղ զանգահարել 1-888-254-2721 հեռախոսահամարով։ (TTY/TDD: 711)

#### Chinese

重要事項:您能看懂這封信函嗎?如果您看不懂,我們能夠找人協助您。您有可能可以獲得以您的語言而寫的本信函。如需免費協助,請立即撥打1-888-254-2721。(TTY/TDD: 711)

#### Farsi

مهم: آیا میتوانید این نامه را بخوانید؟ اگر نمیتوانید، میتوانیم شخصی را به شما معرفی کنیم تا در خواند این نامه را به صورت کنیم تا در خواندن این نامه را به صورت مکتوب به زبان خودتان دریافت کنید. برای دریافت کمک رایگان، همین حالا با شماره (TTY/TDD:711)

#### Hind

महत्वपूर्ण: क्या आप यह पत्र पढ़ सकते हैं? अगर नहीं, तो हम आपको इसे पढ़ने में मदद करने के लिए किसी को उपलब्ध करा सकते हैं। आप यह पत्र अपनी भाषा में लिखवाने में भी सक्षम हो सकते हैं। निःशुल्क मदद के लिए, कृपया 1-888-254-2721 पर तुरंत कॉल करें। (TTY/TDD: 711)

#### Hmong

TSEEM CEEB: Koj puas muaj peev xwm nyeem tau daim ntawv no? Yog hais tias koj nyeem tsis tau, peb muaj peev xwm cia lwm tus pab nyeem rau koj mloog. Tsis tas li ntawd tej zaum koj kuj tseem yuav tau txais daim ntawv no sau ua koj hom lus thiab. Txog rau kev pab dawb, thov hu tam sim no rau tus xov tooj 1-888-254-2721. (TTY/TDD: 711)

#### Japanese

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重要:この書簡を読めますか?もし読めない場合には、内容を理解するための支援を受けることができます。また、この書簡を希望する言語で書いたものを入手することもできます。次の番号にいますぐ電話して、無料支援を受けてください。1-888-254-2721 (TTY/TDD: 711)

#### Khmer

សំខាន់៖ តើអ្នកអាចអានលិខិតនេះទេ? បើមិនអាចទេ យើងអាចឱ្យនរណាម្នាក់អានវាជូនអ្នក។ អ្នកក៍អាចទទួលលិខិតនេះដោយសរសេរជាភាសារបស់អ្នកផងដែរ។ ដើម្បីទទួលជំនួយឥតគិតផ្លៃ សូមហៅទូរស័ព្ទភ្លាម១ទៅលេខ 1-888-254-2721- (TTY/TDD: 711)

#### Korean

중요: 이 서신을 읽으실 수 있으십니까? 읽으실 수 없을 경우 도움을 드릴 사람이 있습니다. 귀하가 사용하는 언어로 쓰여진 서신을 받으실 수도 있습니다. 무료 도움을 받으시려면 즉시 1-888-254-2721로 전화하십시오. (TTY/TDD: 711)

#### Punjabi

ਮਹੱਤਵਪੂਰਨ: ਕੀ ਤੁਸ ਪੁੱਚਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਿਵੱਚ ਿਲਿਖਆ ਹੋਇਆ ਵਬੀ ਪਰ੍ਾਪ ੍ਾਪ ਕਰ ਸਕਦੇ ਹੋ। ਮੁਫ਼ਤ ਮਦਦ ਲਈ, ਿਕਰਪਾ ਕਰਕੇ ਫੌਰਨ 1-888-254-2721 ਤੇ ਕਾਲ ਕਰੋ। (TTY/TDD: 711)

#### Russian

ВАЖНО. Можете ли вы прочитать данное письмо? Если нет, наш специалист поможет вам в этом. Вы также можете получить данное письмо на вашем языке. Для получения бесплатной помощи звоните по номеру 1-888-254-2721. (TTY/TDD: 711)

#### Tagalog

MAHALAGA: Nababasa ba ninyo ang liham na ito? Kung hindi, may taong maaaring tumulong sa inyo sa pagbasa nito. Maaari ninyo ring makuha ang liham na ito nang nakasulat sa ginagamit ninyong wika. Para sa libreng tulong, mangyaring tumawag kaagad sa 1-888-254-2721. (TTY/TDD: 711)

#### Thai

หมายเหตุสำคัญ: ท่านสามารถอ่านจดหมายฉบับนี้หรือไม่ หากท่านไม่สามารถอ่านจดหมายฉบับนี้ เราสามารถจัดหาเจ้าหน้าที่มาอ่านให้ท่านฟังได้ ท่านยังอาจให้เจ้าหน้าที่ช่วยเขียนจดหมายในภาษาของท่านอีกด้วย หากต้องการความช่วยเหลือโดยไม่มีค่าใช้จ่าย โปรดโทรติดต่อที่หมายเลข 1-888-254-2721 (TTY/TDD: 711)

#### Vietnamese

QUAN TRỌNG: Quý vị có thể đọc thư này hay không? Nếu không, chúng tôi có thể bố trí người giúp quý vị đọc thư này. Quý vị cũng có thể nhận thư này bằng ngôn ngữ của quý vị. Để được giúp đỡ miễn phí, vui lòng gọi ngay số 1-888-254-2721. (TTY/TDD: 711)

#### It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf.

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